



NBC&MSO

National Building Control & Market Surveillance Office



Date: 09/09/2024

NBCMSO/Our Ref: <https://lgmahelp.freshdesk.com/a/tickets/34673>

To Each Professional Organisation,
Assigned Certifier,
Builders,
Designers

**Re: European Union Construction Products Regulations - Sector Update from NBCMSO –
“B&Q Product upcoming safety recall notification - Cooke & Lewis Arkell Bath / Shower Screens”**

The NBCMSO [COMPETENT NATIONAL AUTHORITY](#)¹, has received notification **by email** from B&Q Limited about upcoming product recall: <https://www.diy.ie/product-information/product-recall>

This is a notification of an upcoming recall for the following Arkell Bath / Shower Screens.

Product:

- **3663602769538 Cooke & Lewis Arkell Straight 1 Panel Clear Silver effect frame Bath screen**
- **3663602769521 Cooke & Lewis Arkell Straight 1 Panel Serigraphed Bath screen**



¹ “While Dublin City Council is the legal entity prescribed as a market surveillance authority under S.I. No. 682 of 2020, this letter refers to the National Building Control and Market Surveillance Office (NBCMSO) as a shared service hosted by Dublin City Council.”



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Brand:	Cook & Lewis
Batch no:	on sale between October 2023 and June 2024
Risk Description:	<p>This range of 2x own exclusive B&Q brand Shower screens have had a number of reported glass detachments.</p> <ul style="list-style-type: none"> • Investigation indicates an assembly control issue reducing bonding of glass on a batches in scope. • 3rd party lab testing confirms product fails load test to industry standard (20kg load) and also failures to KIPL spec at 40kg Load) Currently Oct23-Jan 24 production. • Further batch testing ongoing to confirm scope of batches in scope

It is important that you bring this to the attention of your members. If you have any queries, please do not hesitate to contact this office support@nbco.gov.ie

Yours Sincerely,

Mairéad Shelan

Head of National Building Control & Market Surveillance Office

[Connect with us:](#)



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Authorised Officer under the EU Construction Products Regulations and the Building Control Acts
